

Organisation

Surrey Community Health
Central Surrey Health

Representative

Kelly Morris

What role does your organisation play in improving community safety?

- The 0-19 teams work closely with our Children's safeguarding team and other agencies to assess need and identify children at risk of harm or neglect, in order to target needs with appropriate services in a timely manner. This includes work regarding domestic abuse, and taking account of alcohol and drug misuse in families.
- Named Nurse for Safeguarding works in partnership at MARAC (Multi Agency Risk Assessment Conferences) regarding serious domestic abuse cases.
- The 0-19 teams are skill mixed and provide safety advice regarding accident prevention opportunistically as appropriate. Safety advice is part of the universal developmental reviews offered at 12 months, 30 months and to children of families with an enhanced need only, at 42 months.
- 0-19 teams are notified of all A&E attendances and follow up as appropriate using professional judgement. We also take note of trends e.g. if we received lots of A&E slips regarding injuries from a particular school this would be followed up.
- All co-owners have a responsibility in the area of safeguarding children and will have received training at an appropriate level for their role. This will include therapies staff as well as 0-19 teams.
- 0-19 teams would work with families to offer advice and support regarding behaviour management.
- 0-19 teams are involved in the Junior Citizens programme joining with police, fire, ambulance service and local community services in this work. This would include a session about drugs, litter, solvent abuse, and medicine safety in the home and safety precautions around poisonous substances.
- Funds a specialist health visitor for homeless families, including asylum seekers, mothers and children living in a safe hostel for victims of domestic abuse and travelling families.
- Contributes to the Redhill young people's drop-in (Monday4U) where young people can obtain advice on sexual and mental health and substance misuse. (SCH only)
- Commissions the Child & Adolescent Mental Health Service (CAMHS). CAMHS community nurses work alongside school nurses to assess children with mental health problems and their families. They work directly with some children to prevent and manage behaviour problems and refer others to other CAMHS specialists
- As part of the Children and Young People's Plan looking at improving health outcomes for Children in Care

- Supports the Surrey Healthy Schools programme which promotes anti-bullying policies and practice in schools
- Commissions the 'Respond' integrated substance misuse service for people who misuse alcohol and drugs
- Hosts a Drug & Alcohol Action Team funded Health Promotion Specialist post
- Working in partnership to promote the new Alcohol Strategy

What successes have been achieved in 2008/09 by your organisation, either individually or in partnership with other organisations?

- Continued partnership working in serious domestic abuse cases through MARAC (Multi Agency Risk Assessment Conferences) and CIAG (Community Incident Action group) processes
- Role out of Common Assessment Framework across therapy services and 0-19 teams. Cap panels are now in place, though there is still a lot of work to be done to ensure that CAFs are completed where appropriate. This has proved a very time consuming process for staff and families completing them.
- Work with schools confederation to provide local services in consultation with local people
- 0-19 Team working closely, with midwives and Early Years within Children's Centres to improve breast feeding within local area therefore improving physical & emotional health of both mother & child
- 0-19 Team continue to have an integrated approach of delivering Family Links Parenting Programme within Children Centre to address behaviour problems within families

Have there been any barriers to improving Community Safety in Reigate and Banstead?

How can the Local Committee Members assist in overcoming these?

- Staffing levels for the 0-19 teams are low and there is an increase in safeguarding and vulnerable family work which is of a complex nature. Co-owners at present are unable to do much of the routine work which helps to identify safeguarding issues to enable early intervention to take place.

What are your organisation's aspirations for improving community safety over the next 2 years?

- Increase in workforce so that the Strategy for Children and young people's health- "Healthy lives, Brighter Futures" through the Healthy Child Programme can be implemented.
- Progress in multi-agency working with agreed shared processes to give more streamlined services.
- Continue to develop our multi agency working through the Surrey Children and Young Peoples Plan.
- Working with other agencies to engage the hard to reach groups of children and families.